

# Housing Support and Case Management



Stonegate Community Health Centre's Housing Support and Case Management Program provides Housing Services for tenants who are facing difficulties in accessing housing and maintaining their current housing. The Program also supports advocacy for residents who have barriers in accessing community resources such as financial assistance and emergency support to improve their social health.

## Housing Access:

- Assist in completing applications for Toronto Social Housing
- Help find safe and stable housing
- Connect tenants with landlord
- Provide listings of rooms or apartments in your price range
- Refer to Homes for the aged, CCAC and Supportive Housing

## Housing Stabilization:

- Provide information on tenants' rights and responsibilities
- Advocate for satisfactory level of maintenance and repairs
- Mediation service to resolve client conflicts with landlords
- Assist clients in accessing income supports (e.g. OW, ODSP, EI, OAS)

## Eviction Prevention & Emergency Support

- Advocate regarding eviction, discrimination and harassment
- Advocate for women who are abused or in domestic violence situations in acquiring housing priority
- Refer to emergency shelters, food banks



- Provide guidance how to apply at the Ontario Rental Tribunal
- Refer to Community Legal Services, Social Services or Rent Bank
- Provide emergency food vouchers

## Client Support Services

- Provide information on Government Support Programs (Wheeltrans, Trillium Drug Plan)
- Assist in filling out forms such as CCTB, PR Card Renewal, IFHP form for refugee claimants etc
- Assist in completing on-line applications for Ontario Works Program

## Related Workshops and Activities

Stonegate Housing Program hosts quarterly educational sessions to prevent potential housing problems by empowering clients and increasing awareness of housing issues.

### Past Workshops:

- Legal Help for Housing
- Human Rights issues in Tenant/Landlord - relationships
- Legal Help for Immigration applications
- Legal Help for Refugee Claims
- Residential Tenancies Act
- How to file Human Rights Complaints
- Bed Bugs



Upon request, Stonegate Housing Program provides child-minding, TTC tickets, interpretation services and a \$10 food voucher for each pair of participants OR each individual participant attending two workshops.

For more information on Stonegate Housing Support and Case Management Program, please contact Housing Worker, Iris Lee, at 416-231-7070 ext. 280 or [iris.lee@stonegatechc.org](mailto:iris.lee@stonegatechc.org)