

CODE OF CONDUCT & RIGHTS

Respect, patience, politeness, and consideration of others.

Everyone has rights: to receive considerate and respectful care; to be free from discrimination and harassment and respected no matter what their race, gender, sexual orientation, gender identity, ability, financial status, ancestry, family status or background; to ask questions; to confidentiality; to give feedback without fear of consequences; to participate in decision making affecting your care and the care of any children or dependents; take part in programs and activities; have a clear explanation of the services you will receive and who will provide them; share only the information you want with the people serving you; withdraw consent at any time; refuse treatment or advice; and, to a safe and secure service environment.

Staff, clients, volunteers, and visitors will create a welcoming and safe place for all. Harassment, discrimination, violence, threats and abusive behavior will not be tolerated or permitted and may result in suspension from Stonegate. You also have a right to make a complaint and inform Stonegate if you believe you were treated unfairly or received poor service.

Please follow the policies of Stonegate.

- Stonegate is a scent free building.
- Trading, selling, using, or having alcohol/drugs, or possession of weapons is not permitted on the premises.
- Photography/videography is only permitted with obtained consent.
- Respect the Stonegate property.

Expectations at STONEGATE include all members holding each other responsible for upholding this code.

Consider that we may be obligated to report to the appropriate authorities if we are **aware**: that you are going to try to hurt yourself, or someone else; that you are in danger; about abuse of a person; if you threaten, harass, or discriminate against another person, or intentionally damage Stonegate property.

Those who wish to help Stonegate build a healthy community are encouraged to participate, take leadership as Health Champions, join Stonegate membership, or volunteer.