



167

Survey Respondents



52% of Clients

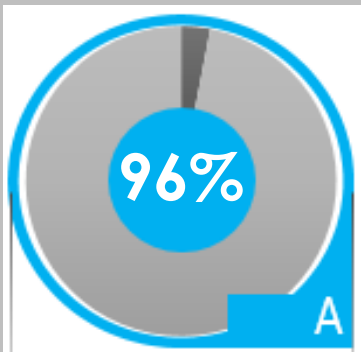
have been using Stonegate for 5 years or more.

Top 5 Identified Issues in the Community:

- 55% Mental Health Support
- 50% Food Insecurity
- 49% Support Services
- 48% Support for Seniors
- 31% Access to Health Care

Feedback on Services

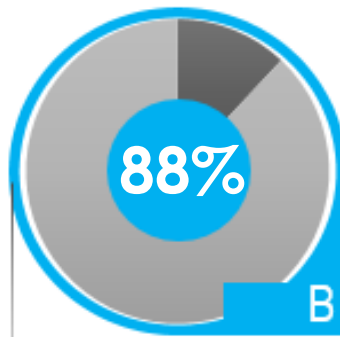
Access



Always felt safe and welcome.

- ✓ **91%** can get services in a language of their choice.
- ✓ **82%** report that staff helped them connect to services or supports they needed in the community.

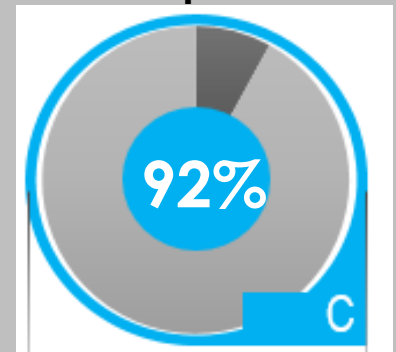
Quality



Reported receiving high quality care.

- ✓ **98%** said they would refer friends and/or family to Stonegate.
- ✓ **91%** agreed that staff treat clients like an equal when looking at what is best for their life.

Impact



Stonegate helped clients improve their health and well-being.

- ✓ **95%** indicated that Stonegate had a positive impact on their community.

What Stonegate Could Improve

- Reception
- Quicker access to Primary Health Care
- Further increasing in-person services and programming

What Stonegate Does Well

- ✓ Staff
- ✓ Programs & services
- ✓ Providing support