



STAKEHOLDER SURVEYS

APRIL 2023

SURVEY RESPONDENTS

PARTNER SURVEYS

9 Respondents

- 25% member of the WTOHT
- 50% member of South Etobicoke Cluster
- 88% have an active partnership with Stonegate to deliver one or more programs or services
- 37.5% partnered with Stonegate in the past to deliver one or more programs or services

COMMUNITY STAKEHOLDER SURVEYS

4 Respondents

50% have used, or know someone who has used Stonegate's services

25% knew about some of Stonegate's services, but did not know anyone who has used them

25% did not know about Stonegate before receiving this survey

RANKING OF HEALTH CARE CHALLENGES FOR S. ETOBICOKE	Stakeholders (n=12)
Increase in Mental Health	# 1
Increase in Food Cost	# 2
Not Enough Primary Care Providers	# 3
Large Number of Food Deserts	# 4
Increase in Wait Time to Get and Appointment	# 5
Increase in the # of Refugees	# 6
Hospital Wait Times	# 6
Increase in Residents over 65	# 8
Increase in Chronic Health Conditions	# 9
Health Care Providers are Not Easily Accessible by Public Transit	# 10

COMMUNITY PRIORITIES

Identified by our consultations to date:

1. Mental Health
2. Food Insecurity
3. Access to Primary Health Care

Agreement with these Priorities (n=12)

- 92% Yes
- 8% Somewhat

Key Priorities that We Might Be Missing

- ***Affordable Housing***
- ***Cost of Living***
- ***Increasing Poverty***
- ***Unemployment***
- ***Increasing Homelessness***
- ***Access to Developmental Supports for Children***
- ***Access to Child Care***
- ***Loneliness and Social Isolation***

RANKING OF THREATS	Stakeholders (n=12)
Post-pandemic employee burnout leads to more short-term absences and/or long-term leaves	# 1
A lack of base funding increases for CHCs along with rising costs due to inflation result in service cuts.	# 2
Stonegate cannot hire new staff because of a shortage of doctors and/or nurses	# 3
The barriers for those who struggle to access health care increase and deepen as we face a critical shortage of primary care providers in Toronto.	# 4
Health care transformation in the middle of a health care crisis may strain healthcare organizations and their service capacity in the near future	# 5
The Ontario Government orders CHCs to redeploy doctors and/or nurses to address health care crises and/or critical staffing shortages in the system.	# 5
Another pandemic occurs within the next five years.	# 7
Stonegate's community garden program stops because a new building development takes over the space.	# 8

STONEGATE'S STRENGTHS (N=9)

- In-depth knowledge of the community (89%)
- Well organized (78%)
- Well known (56%)
- Well respected (78%)
- Proactive in solving community problems (67%)
- An advocate for primary health care (78%)
- An advocate for mental health care (56%)

STONEGATE'S AREA'S FOR IMPROVEMENT (N=8)

- Overworked staff (50%)
- Not enough capacity (62.5%)
- None the area's for improvement listed apply to Stonegate (25%)

Comments

- *I don't think there is a CHC who has enough capacity to deliver all the services needed or the funding.*
- *Hampered in capacity through no fault of there own. E.g. no place for farmers market..*
- *We don't hear enough about what's happening at Stonegate for me to comment on these areas- but given the broader healthcare context, I imagine staff are stretched.*