

Privacy Statement

Stonegate CHC is committed to respecting your privacy and keeping your personal health information confidential.

We work in a team model where a diverse skilled staff provide you with high quality services.

Your information will be shared only among staff members of Stonegate CHC and other healthcare providers who are involved in your care.

Why we collect information from you.

Stonegate CHC collects information about you so that we can: provide care or services to you; evaluate, manage and plan our services; inform you about upcoming events and news; provide information to funders for health system management purposes; participate in research; and meet our legal requirements.

We ask for your agreement to collect, use and share your personal information.

We will not disclose your personal health information, for any purposes other than those listed above, or without asking for your permission except as legally required.

We have a duty to report.

We are required by law to disclose information, with or without your consent, about certain infectious diseases, child abuse and neglect, and instances where there is the potential of harm to yourself or others.

We have responsibility to inform you in case of a breach of privacy.

Stonegate CHC is responsible for the information it holds about you and has policies about the privacy of this information. If there is ever a breach of privacy we would immediately report this to you, and the Information and Privacy Commissioner of Ontario in writing.

You can ask about our privacy policies and practices.

A staff person at the Centre will provide you with information about our privacy policies and practices upon request.

You own your personal health information, what are your rights?

You can access personal health information we have about you by making a request in writing. You can also request to change the information we have about you, and restrict who at Stonegate can see that information. We will respond to any request within a reasonable amount of time (no more than 30 days).

Our Privacy Officer can respond to your concerns and questions.

If you have questions or concerns about the way Stonegate CHC is managing your private information, please contact Stonegate CHC's Privacy Officer at (416) 231-6526.

If you're not satisfied, you can complain to the:

Information and Privacy Commissioner of Ontario
2 Bloor St E, Suite 1400
Toronto, ON M4W 1A8
or call 1-800-387-0073